

**LAW DEGREE PROGRAM
COURSE SYLLABUS**

Course Details						
Code			Academic Year			Semester
HUK290			2			4
Title			LE	TU	LA	ECTS
Consumer Arbitration Committees			2	-	-	2
Language		Turkish				
Level		Bachelor	X	Master		Ph.D.
Program		Faculty of Law				
Forms of Teaching and Learning		Undergraduate – Formal Education				
Course Type		Compulsory		Elective		X
Objectives		In this course, consumer arbitration committees, which are an important dispute resolution method, will be examined.				
Content		In this course, the application, examination and decision-making procedure of the consumer arbitration committees, objection against the decision of the consumer arbitration committee will be examined in detail, and the discussions in the doctrine and the problems frequently encountered in practice will also be included. After this course, students will be able to understand both the practice and the problems encountered since the establishment of consumer arbitration committees and learn the solutions to these problems.				
Requirements		-				
Coordinator		Prof. Dr. H. Özden Özkaya-Ferendeci; Assoc. Prof. Dr. Efe Direnisa; Assoc. Prof. Dr. Anıl Köroğlu				
Lecturer(s)		Prof. Dr. H. Özden Özkaya-Ferendeci; Assoc. Prof. Dr. Efe Direnisa; Assoc. Prof. Dr. Anıl Köroğlu				
Assistant(s)		Res. Assist. Makbule Serra Korkut; Res. Assist. Mikail Bora Kaplan; Res. Assist. Merve Güney				
Internship status of the course		-				
Recommended or Required Reading						
Books/Scripts		İ. Yılmaz Aslan, Tüketici Hukuku Dersleri, 2022. İlhan Kara, Tüketici Hukuku, 2023. Mehmet Akif Tutumlu, Türk Hukuk Sisteminde Tüketici Hakem Heyetleri, 2019; and other articles and publications in the doctrine.				
Other Sources		Lecture Notes				
Additional Course Material						
Documents						
Assignments						
Exams						
Course Composition						
Mathematics und Basic Sciences					%	

**LAW DEGREE PROGRAM
COURSE SYLLABUS**

Engineering		%	
Construction Design		%	
Social Sciences	100	%	
Educational Sciences		%	
Natural Sciences		%	
Health Sciences		%	
Special Field		%	
Assessment			
	Count	Percentage (%)	
Midterm Exam	1	40	
Quiz			
Assignments			
Attendance			
Tutorial			
Project			
Final Exam	1	60	
Total			
ECTS Points and Work Load			
	Count	Duration	Workload (Hours)
Lectures	13	2	26
Self-Study	14	2	28
Assignments			
Presentation / Seminar Preparation			
Midterm Exam	1	2	2
Tutorial			
Laboratory			
Project			
Final Exam	1	2	2
Total Work Load			58
ECTS Points (Total Work Load / ..)			2
Learning Outcomes			
1	To have information about consumer arbitration committees.		
2			
3			
4			

LAW DEGREE PROGRAM

COURSE SYLLABUS

5										
Weekly Content										
1	Protection of Consumers and Development of Consumer Rights; Establishment of Consumer Arbitration Committees and Their Importance in Practice									
2	The Concept of Consumer Disputes and Ways to Resolve These Disputes-I									
3	The Concept of Consumer Disputes and Ways to Resolve These Disputes-II									
4	The Legal Characteristics of Consumer Arbitration Committees and Their Relationship with Other Dispute Resolution Methods									
5	Jurisdiction of Consumer Arbitration Committees									
6	Procedure of Application to the Consumer Arbitration Committee									
7	The Structure and Examination Procedure of Consumer Arbitration Committees									
8	Issues Encountered in Consumer Arbitration Committee Proceedings									
9	Midterm									
10	Decisions of Consumer Arbitration Committees									
11	Enforcement of Consumer Arbitration Committee Decisions									
12	Applications Against the Decisions of the Consumer Arbitration Committee									
13	Legal Nature of the Objection Proceedings									
14	Trial Procedure and Decisions in Objection Proceedings									
15	Problems Encountered in Objection Examination									
Contribution of Learning Outcomes to Program Objectives (1-5)										
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P10
1	5	2	4	5	2	2	5	5	2	5
2										
3										
4										
5										
Contribution Level		1: Low 2: Low-intermediate 3: Intermediate 4: High 5: Very High								
https://obs.tau.edu.tr/oibs/bologna/index.aspx?lang=tr&curOp=showPac&curUnit=02&curSunit=198										
Compiled by:		Department of Civil Procedure and Enforcement-Bankruptcy Law								
Updated:		06.06.2023								